Service Code Transaction

Balance Inquiries
30 Checking balance
31 Savings balance
32 Specified share account balance
33 Balance for every share account

History Inquiries
40 Specific check clearance inquiry
41 Payroll deposit inquiry
42 Share account last deposit inquiry
43 Share account history
44 Loan account history
45 Share deposit history
47 ATM transaction history
48 ACH transaction history
49 Payroll transaction history
50 Loan payment history

Checking Account Information
46 Check clearance history
51 Check clearance by check number range
87 Order checks
88 Request copies of share drafts (checks)
89 Stop payment on a draft

Withdrawals
20 Withdraw funds by check from savings account
21 Withdraw funds by check from checking account
22 Withdraw funds by check from specified share account
23 Obtain line of credit advance by check

Transfers
10 Transfer funds from savings to checking
11 Transfer funds from checking to savings
12 Transfer funds from one share to another
13 Transfer funds from line of credit to savings
14 Transfer funds from line of credit to checking
15 Transfer funds from line of credit to specific share
16 Transfer payment from savings to loan account
17 Transfer payment from checking to loan account
18 Transfer payment from specified share account to loan account

Loan Information
34 Balance for every loan account
35 Current loan payment information
36 Current loan balance
39 Mortgage loan inquiry
56 Loan advance history
80 Loan payoff amount
84 Audio loan application

Additional Options
60 Dividends per share account
61 Loan interest payment history
62 IRA contribution history
70 Transfer to live operator
73 Rate information
85 Request account statement by fax
86 Request account summary by fax
91 Customize transaction history
92 Choose Spanish or English
93 Change business fax number stored in preference record
94 Change home fax number stored in preference record
95 Choose regular menu mode or expert mode
96 Change pin
97 Switch to different account
98 Disconnect from vips
99 List of all transaction codes

If there are multiple accounts, VIPS prompts for a share ID.
Welcome to the VIPS Menu

First time users will be prompted to set up an access code the first time you call. After you set an access code, you have the option to set up “expert mode” so you can enter the codes listed in this brochure rather than listen through the menus.

1. Enter your account number followed by the # sign.
2. Enter your PIN number followed by the # sign.
3. Press 7 for “additional options”.
4. Press 5 for “expert mode”.
5. Press 1 to confirm your choice.

MAIN PHONE:
972.263.5171 (metro)
800.527.3600 (toll-free)
903.675.9221 (Athens)

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